

Academy Sports + Outdoors - Non Compliance Chargeback Schedule Domestic SMART Guide Violation List

The following penalties will be assessed as noted below. Vendors can view vendor chargeback details in the SPS Commerce portal. Disputes must be submitted within 45 days of the chargeback create date.

Non-Compliance Issue	NON-Compliance Cost USD
Transportation	
OTM - Failure to use OTM for Collect PO's	\$500
OTM - Failure to release POs 72 hours (3 business days) prior to early pick-up date	\$500
OTM - Missing or incorrect release data in OTM - ship-from loc / ship-to loc / PO / pallet count / pallet type / gross weight (including pallets) / carton count / cube / class / NMFC# / hazmat type if needed.	50 + freight difference
OTM - Shipping by non-designated freight carrier	\$500 + Freight Difference
Failure to consolidate Collect POs routed in OTM as LTL	\$500
FedEX Account used without authorization	\$1,000 or shipment refusal if PO cost \geq \$10,000 \$200 if PO cost $<$ \$10,000
POs released in OTM with early pick-up dates from same shipping location on consecutive days	\$1,000 or shipment refusal if PO cost \geq \$10,000 \$200 if PO cost $<$ \$10,000
Failure to palletize Collect POs routed in OTM as LTL	\$500
Failure to palletize Collect PO routed in OTM as truckload and intermodal	\$500
Truck order not used	\$50 + Carrier incurred charges
Merchandise shipped to an incorrect location	\$1,000
Detention or accessorial charges	\$50 + Carrier incurred charges
Failure of shipper to load and count freight	
Prepaid freight that is sent Collect	\$250 + Freight difference
Prepaid - Carrier no show / late (Truckload) - Carrier no-shows without 24 hr. advanced notice, or late arrival (greater than 1 hr) without advanced notice.	250 per incident
Prepaid - Failure to pick-up drop trailers 10 days after they are empty.	\$45 / day per trailer not picked up after 10 days
Unacceptable pallet quality (not sized properly, pallet condition)	\$25 per pallet (\$500 max)
Total weight of a loaded pallet in excess of 2,000 lbs	\$500
Unacceptable Load Condition / Failure to block, brace, secure loads.	\$250 - Plus cost to block and brace if ASO charged.
Shipment Timing	
Collect-Domestic - PO shipped early before "Not Before" date as indicated on Purchase Order	\$1,000 or shipment refusal if PO cost \geq \$10,000 \$200 if PO cost $<$ \$10,000
Collect-Domestic - PO shipped late after "Not After" date indicated on Purchase Order	\$1,000 or shipment refusal if PO cost \geq \$10,000 \$200 if PO cost $<$ \$10,000
Prepaid Domestic - PO arrives before the "Not Before" date indicated on the purchase order.	\$1,000 or shipment refusal if PO cost \geq \$10,000 \$200 if PO cost $<$ \$10,000
Prepaid Domestic - PO arrives after the "Not After" date indicated on the purchase order.	\$1,000 or shipment refusal if PO cost \geq \$10,000 \$200 if PO cost $<$ \$10,000
Item Dimensions (Omitted / Incorrect data) Dimensions omitted, incomplete, or inaccurate. Consumer package, inner, pack, master pack / case, length, width, depth, weight, cube	\$150 per style / VPN
OTIF (On-time in full)	1% of average merchandise cost will be applied to all OTIF chargeable units identified during the measurement period.
Bills of Lading	
Missing / incorrect National Motor Freight Classification number	\$250
Incorrect / Missing shipper information	\$250
Incorrect / Missing weight information	\$250
Incorrect / Missing PO information (PO number, cartons per PO, total pallets, ship-to address)	\$250
Special handling requirements not noted for hazardous or serialized items	\$250
OTM BOL - Vendors using Incorrect BOL or re-using BOL on multiple shipments	\$125 + freight difference

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Packing List / ASN	
Firearms - Missing packing list or serial numbers, or serial numbers of merchandise shipped don't match packing list	\$250
Missing / Late ASN - Bulk POs	\$1000 if PO cost = / > \$10,000 \$200 if PO cost < \$10,000
Missing / Late ASN - PBS or prepack PO	\$1000 + \$10/ctn if PO cost = / > \$10,000 \$200 + \$10/ctn if PO cost < \$10,000
Incorrect / Missing information on ASN	\$1000 if PO cost = / > \$10,000, \$200 if PO cost < \$10,000
Prepack - Prepack UPCs sent on ASN don't match PO	\$1000 + \$10/ctn if PO cost = / > \$10,000 \$200 + \$10/ctn if PO cost < \$10,000
Prepack - Component UPCs sent on ASN don't match PO	\$1000 + \$10/ctn if PO cost = / > \$10,000 \$200 + \$10/ctn if PO cost < \$10,000
Prepack - Component quantities (ratios) sent on ASN don't match PO	\$1000 + \$10/ctn if PO cost = / > \$10,000 \$200 + \$10/ctn if PO cost < \$10,000
Product Packaging and Labeling	
Apparel shipped without size strip	\$250 + Labor Charges
Apparel shipped with non-approved hangers	\$1,000 + Labor & Material Cost
Apparel shipped without hangers	\$1,000 + Labor & Material Cost
Apparel shipped without crown sizers	\$500 per 1,000 units + Labor & Material Cost
Merchandise ordered by size but shipped in pre-pack units or vice-versa	\$1,000 + Labor Charges
Pre-Ticketing (If Applicable)	
Missing Tickets	\$250 + Labor Charges (\$.20/unit)
Missing / incorrect retail price on ticket	\$250 + Labor Charges (\$.20/unit)
Missing / Incorrect UPC on ticket	\$250 + Labor Charges (\$.20/unit)
Unscannable UPC on ticket	\$250 + Labor Charges (\$.20/unit)
Other incorrect ticket info (mdse size, color, description, placement)	\$250 + Labor Charges (\$.20/unit)
Carton Packaging, Labeling, and Pack-By-Store	
Carton contents not matching ASN detail	\$1000 if PO cost = / > \$10,000 \$200 if PO cost < \$10,000
Mixed SKUs or POs within a carton (bulk POs)	500 + \$10 per carton if error involves 11 cartons or more.
Prepack component UPCs shipped don't match ASN or PO	\$1000 + \$10/ctn if PO cost = / > \$10,000 \$200 + \$10/ctn if PO cost < \$10,000
Prepack component quantities (ratios) shipped don't match ASN or PO	\$1000 + \$10/ctn if PO cost = / > \$10,000 \$200 + \$10/ctn if PO cost < \$10,000
Incorrect / Missing information or store number on the GS1-128 labels	\$1000 if PO cost = / > \$10,000 \$200 if PO cost < \$10,000
Missing / Unscannable GS1-128 carton label	\$1000 if PO cost = / > \$10,000 \$200 if PO cost < \$10,000
Handling requirements not noted on carton for hazardous or serialized items	\$100
Merchandise Shipment Errors	
Merchandise shipped in excess of quantity ordered	\$250
Merchandise shipped though not ordered on PO	\$250 + Reduced COGS
Defective merchandise / quality of merchandise	\$1,000 + Labor Charges
EDI	
Error with EDI 856 or 810 Transmissions	\$500