Academy Sports + Outdoors - Non Compliance Chargeback Schedule Domestic SMART Guide Violation List

The following penalties will be assessed per infraction per Purchase Order shipped. In the event that a chargeback issued against your company, please contact our Vendor Compliance Department via email at vendcomp@academy.com to discuss plans for improvement. Penalties may be subject to reduction or reimbursement (except freight-related penalties, labor charges and repeat offenses) if communicated to our office a corrective action plan within 30 days of assessment.

Non-Compliance Issue	NON-Compliance Cost USD
Transportation	
Failure to use OTM for Collect PO's	\$500
Failure to release POs 72 hours (3 business days) prior to early pick-up date in OTM	\$500
Failure to consolidate Collect POs routed in OTM as LTL	\$500
	\$1,000 or shipment refusal if PO cost =/> \$10,000
FedEX Account used for collect POs without OTM authorization	\$200 if PO cost <\$10,000
POs released in OTM with early pick-up dates from same shipping location on consecutive	\$1,000 or shipment refusal if PO cost =/> \$10,000
days	\$200 if PO cost <\$10,000
Shippping by non-designated freight carrier	\$500 + Freight Difference
Truck order not used	\$50 + Carrier incurred charges
Merchandise shipped to an incorrect location	\$1,000
Detention charges / Failure of shipper load and count freight	\$50 + Carrier incurred charges
Prepaid freight that is sent Collect	\$250 + Freight difference
Failure to palletize Collect POs routed in OTM as LTL	\$500
Failure to palletize Collect PO routed in OTM as truckload and intermodal	\$500
Unacceptable pallet quality (not sized properly, pallet condition)	\$25 per pallet (\$500 max)
Total weight of a loaded pallet in excess of 2,000 lbs	\$500
Shipment Timing	
Colllect Domestic – PO shipped before the "Not Before" date or after the "Not After" date	\$1,000 or shipment refusal if PO cost =/> \$10,000
indicated on purchase order	\$200 if PO cost <\$10,000
Prepaid Domestic – PO arrives before the "Not Before" date or after the "Not After" date	\$1,000 or shipment refusal if PO cost =/> \$10,000
indicated on the purchase order.	\$200 if PO cost <\$10,000
Item Dimensions (Omitted / Incorrect data)	
Dimensions omitted, incomplete, or inaccurate. Consumer package, inner, pack, master pack / case, length, width, depth, weight, cube	\$150 per style / VPN
pack / case, length, width, depth, weight, cube	1% of average merchandise cost will be applied to all OTIF chargeable
	units identified during the measurement period.
OTIF (On-time in full)	Effective August 2024 for targeted vendors.
Bills of Lading	
Failure to separate or consolidate Bill of Lading	\$500 + Freight Difference
Missing / incorrect National Motor Freight Classficiation number	\$250
Incorrect / Missing shipper information	\$250
Incorrect / Missing weight information	\$250
Incorrect / Missing PO information, i.e. List of PO's included in shipment, total pallets,	¢350
cartons per PO	\$250
Special handling requirements not noted for hazardous or serialized items	\$250

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Firearms - Missing packing list or serial numbers, or serial numbers of merchandise shipped	Packing List / ASN	
		40-0
Missing / Late ASN - Bulk POS	don't match packing list	\$250
S1000 + S10(Artin PO cost = / > \$10,000		\$1000 if PO cost = / > \$10,000
Missing Late ASN - PBS or prepack PO	Missing / Late ASN - Bulk POs	\$200 if PO cost < \$10,000
		\$1000 +\$10/ctn if PO cost = / > \$10,000
S1000 * \$10(/tni f PO cost = f > \$10,000	Missing / Late ASN - PBS or prepack PO	\$200 +\$10/ctn if PO cost < \$10,000
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Incorrect / Missing information or store number on the GS1-128 labels \$200 if PO cost < \$10,000 \$1000 if PO cost = / > \$10,000 Missing / Unscannable GS1-128 carton label ### Handling requirements not noted on carton for hazardous or serialized items ### Merchandise Shipment Errors ### Merchandise shipped in excess of quantity ordered ### Unauthorized substitutions / merchandise shipped though not ordered on PO ### Defective merchandise / quality of merchandise ### ### ### Handling in PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,000 \$200 if PO cost < \$10,	Prepack component quantities (ratios) shipped don't match ASN or PO	
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	Error with EDI 856 or 810 Transmissions	\$500