

OTM

Oracle Transportation Management

Carrier Training

Training + Development
Ready, Set, Grow!

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Collect and Non-EDI Carriers

Training + Development
Ready, Set, Grow!

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WBTATMOSCarrierProcesses20150701v1d1

Objectives

- Identify non-EDI collect carrier processes
 - By email
 - Log into OTM website
- Review carrier options in OTM
- Review pre-paid carrier tender processes
- Identify the process for changing passwords

This training document is an introductory tutorial to OTM with information and tips on navigating the system.


This document is directed to all Non-EDI Carriers (also Pre-paid), however, if you are an EDI carrier and have lost your EDI capabilities, then follow the instructions in this document to manage your freight movements.

Users will be able to view, create, edit and maintain shipment information for Academy Sports + Outdoors(ASO).

The tender process for Non EDI Carriers can be done through email or by logging into the OTM website directly


Shipment tender by email

- The Tender for Shipment email message from Domestic.Logistics@Academy.com is sent to the carrier to offer a shipment.
- The message includes a URL for the carrier to respond via the web.
- By selecting the link, the Carrier would be prompted to login into the OTM website.



Tender for Shipment RBTW-004463
Academy Domestic Logistics to: philip.wrasman

Instruction Please reply online using the URL below or reply to the contact below if unable to access this URL. Failure to respond will result in this tender being cancelled.

URL [Respond Via The Web](#) 

Reply By 11/13/2017 16:45:59 America/Denver

Service Provider Information

Name		Phone	
Company Name	C. H. ROBINSON	Fax	NULL
SCAC	RBTW	Email	philip.wrasman@academy.com

Shipment Information

BOL	RBTW-004463	Shipment ID	RC3.17204472
Start Date	11/20/2017 00:00:00 America/Chicago	Start Point	NIKE SHELBY 1
End Date	11/21/2017 23:51:00 America/Chicago	End Point	KATY DC
Stop	2	Freight Terms	CC
Equipment Type	DRY_VAN	Mileage	1366.763 MI
Total Cost	2077.48 USD	Total Pallet Count	0
Declared Value	NA		

Shipment Stop Information

Carrier Login

Enter assigned User Name and Password

User Name: SERVPROV.RC3-SCAC

Password: Contact domestic.logistics@academy.com for a temporary password



SIGN IN TO
ORACLE CLOUD

Traditional Cloud Account

Welcome usacademytld70536 [change domain](#) [?](#)

[Can't access your account?](#)

[Sign In](#)

Upon logging into the system, the carrier will be prompted to the Online Booking/Tendering screen. This screen allows to accept or decline an offered shipment.

Accept Tender

- Select Accept
- The Accept This Shipment page will display, click Finished to accept.
- Results page will display confirming successful modifications of the selected records

Note: Pickup date and time is based on the tendered time of the shipment allowing the Carrier 8 hours to pick up.

Online Booking/Tendering ☆

Identification | Shipment | Equipment | Stops | Financials | Involved Parties | Mode | Remarks | Order Information | Advanced | Shipment Status | Book

Tender ID 9788159 Tender Offer Status OUTSTANDING

Tender Offer Status OUTSTANDING	Respond By 2017-11-16 14:09 UTC	Service Provider ID [REDACTED]
Tender Acceptance Status NO RESPONSE	Responding User [REDACTED]	Service Provider Name [REDACTED]
Origin Location NIKE SHELBY 1 5151 SHELBY DR MEMPHIS, TN 38118, USA	Pickup Date 2017-11-21 00:00 America/Chicago	Tender Response Tim [REDACTED]
Destination Location COOKEVILLE DC 4500 ACADEMY ROAD COOKEVILLE, TN 38506, USA	Delivery Date 2017-11-21 12:23 America/Chicago	Shipment Cost 784.82 USD
Total Weight 12000.00 LB	Total Volume 1100.00 CUFT	Hazardous Materials N
Temperature Controlled △	Total Number of Stops 2	Total Net Volume
Tender Type Ordinary	Total Net Weight	Unloaded Distance 0.00
Tender ID 9788159	Loaded Distance 296	Power Unit ID
Driver ID	Secondary Driver ID	Equipment Reference
Weight Utilization	Volume Utilization	

More Shipment Information

Total Shipping Spaces

Reference Numbers

Shipment Reference Number Qualifier	Shipment Reference
Accept Decline Analyze Tender Performance	

Accept This Shipment

Reference Numbers

* Shipment Reference Qualifier
[REDACTED]

Remarks

* Remark Qualifier ID
[REDACTED]

Planner Equipment

Shipment Equipment	Equipment Index	Equipment Group	Equipment Type	Equipm ID
RC3.425041		DRY_VAN	DRY_VAN	

Pickup Date Time

* Pickup Date Time
2017-11-21 00:00:00 [REDACTED]

Finished

You successfully modified the following records:

9788159 ☆ [View](#) [Edit](#)

[Modify Another](#)

Decline Tender

- After the tender has been declined, the Decline Shipment page will display requesting a Decline Reason Code – (see page 24)
- Select the **Finished** button once all the fields have been completed

Online Booking/Tendering ☆

Identification Shipment Equipment Stops Financials Involved Parties Mode Remarks Order Information Advanced Shipment Status Book

Tender ID 9788159 Tender Offer Status OUTSTANDING

Tender Offer Status OUTSTANDING	Respond By 2017-11-16 14:09 UTC	Service Provider ID [REDACTED]
Tender Acceptance Status NO RESPONSE	Responding User [REDACTED]	Service Provider Name [REDACTED]
Origin Location NIKE SHELBY 1 5151 SHELBY DR MEMPHIS, TN 38118, USA	Pickup Date 2017-11-21 00:00 America/Chicago	Tender Response Time [REDACTED]
Destination Location COOKEVILLE DC 4500 ACADEMY ROAD COOKEVILLE, TN 38506, USA	Delivery Date 2017-11-21 12:23 America/Chicago	Shipment Cost 784.85 USD
Total Weight 12000.00 LB	Total Volume 1100.00 CUFT	
Temperature Controlled △	Total Number of Stops 2	
Tender Type Ordinary	Total Net Weight [REDACTED]	
Tender ID 9788159	Loaded Distance 296	
Driver ID [REDACTED]	Secondary Driver ID [REDACTED]	
Weight Utilization [REDACTED]	Volume Utilization [REDACTED]	

More Shipment Information

Total Shipping Spaces

Reference Numbers

Shipment Reference Number Qualifier

Accept **Decline** Analyze Tender Performance

Decline This Shipment

Decline Reason Code

Remarks

Remark Qualifier ID

Remark Text

Save

Finished

Quick Codes Total Found: 9 Finish

ID	Quick Code ID
★ CPU	CPU
★ CPT	CPT
★ EQU	EQU
★ EQT	EQT
★ LHN	LHN
★ PRM	PRM
★ WGT	WGT
★ FVF	FVF
★ SERVPROV.EXDO	EXDO

You successfully modified the following records:

9788177 ☆ View Edit

Modify Another

Log into OTM website directly

Non-EDI Carriers can manage shipments tendered by ASO by login into the OTM website.

How to Access OTM

- Go to <https://vendor.academy.com/>



Carrier Login

Enter assigned User Name and Password

User Name: SERVPROV.RC3-SCAC

Password: Contact domestic.logistics@academy.com for a temporary password

NOTE: The preferred browser for OTM is CHROME

DIRECT LINK: ** If you bookmark this link, you'll need to override the URL in the bookmark so it is exactly as typed above.

<https://academysystem2015-usacademyltd70536.otm.oraclecloud.com/GC3/glog.webserver.servlet.umt.Login>



SIGN IN TO
ORACLE CLOUD

Traditional Cloud Account

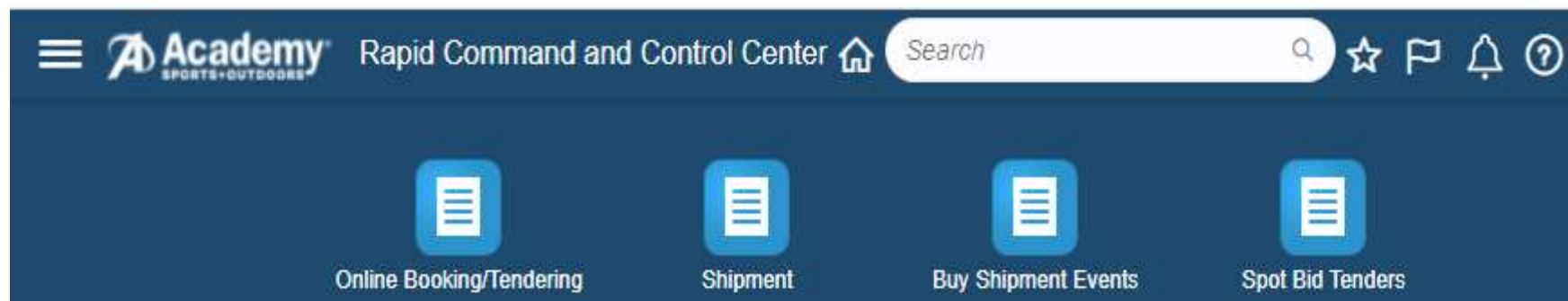
Welcome usacademyltd70536 [change domain](#) [?](#)

[Can't access your account?](#)

[Sign In](#)

Carrier Options in OTM

- **Online Booking/Tendering** – Provides shipment details, allows to accept or decline tenders
- **Shipment** – Provides shipment details, allows invoice creation
- **Buy Shipment Events** – Allows to update the shipment with events such as confirm, pickup, delivered, delayed, in route, etc.
- **Spot Bid Tenders** – Allows to view and bid on shipments



Online Booking/Tendering

- Select the **Online Booking/Tendering** button
- The Tender Response Finder screen allows the carrier to search for shipments by Shipment Number, other criteria, or by performing an open search

The screenshot shows the top navigation bar of the Academy Sports+Outdoors Rapid Command and Control Center. The bar includes the Academy logo, a search bar, and several navigation icons. The 'Online Booking/Tendering' icon, which is a blue square with a white document icon, is highlighted with a red rectangular box. Other icons include 'Shipment', 'Buy Shipment Events', and 'Spot Bid Tenders'.

The screenshot shows the 'Tender Response Finder' search form. The form is divided into several sections with various input fields and dropdown menus. The 'Search' button at the bottom left is highlighted with a red rectangular box. The form includes the following sections:

- Shipment Reference Number:** Input field with a 'Begins With' dropdown.
- Shipment Reference Qualifier:** Input field with a dropdown menu.
- Respond By (UTC):** Input field with a 'Same As' dropdown.
- Tender Type:** Input field with a dropdown menu.
- Indicator:** Input field with a dropdown menu.
- Domain:** Input field with a 'Begins With' dropdown.
- Tender Acceptance Status:** Input field with a dropdown menu.
- Tender Offer Status:** Input field with a dropdown menu.
- Total Number of Stops:** Input field with an equals sign and a dropdown.
- Origin Location ID:** Input field with a search icon and a 'Begins With' dropdown.
- Origin Location Name:** Input field with a 'Begins With' dropdown.
- Origin City:** Input field with a 'Begins With' dropdown.
- Origin Province Code:** Input field with a 'Begins With' dropdown.
- Destination Country Code:** Input field with a search icon and a 'Begins With' dropdown.
- Destination Location ID:** Input field with a search icon and a 'Begins With' dropdown.
- Destination Location Name:** Input field with a 'Begins With' dropdown.
- Destination City:** Input field with a 'Begins With' dropdown.
- Destination Province Code:** Input field with a 'Begins With' dropdown.
- Destination Country Code:** Input field with a search icon and a 'Begins With' dropdown.

At the bottom of the form, there is a row of buttons: 'Search', 'Sort Order', 'Actions', 'Export', 'Saved Query:', a dropdown menu, 'Execute Query', 'Actions', 'Edit', and 'Save'. The 'Search' button is highlighted with a red rectangular box.

The search provides a Tender Response screen which contains information such as shipment ID, tender type, and tender status

ID	Shipment	Indicator	Tender Type	Tender Offer Status	Tender Acceptance...	FOrigin Location ID	Origin Location Na...	Origin City
9788177	17204490		Ordinary	OUTSTANDING	NO RESPONSE	20803811801	NIKE SHELBY 1	MEMPHIS
9788159	17204490		Ordinary	WITHDRAWN	NO RESPONSE	€ 20803811801	NIKE SHELBY 1	MEMPHIS
9787397	17204486		Ordinary	TENDER CONFIRMED	ACCEPTED	€ 20803811801	NIKE SHELBY 1	MEMPHIS
9761557	17204465		Ordinary	TIMED OUT	NO RESPONSE	402036579301	WW WOOD, INC	WILLOW SPRINGS
9743430	17204445		Ordinary	TENDER CONFIRMED	ACCEPTED	F 20803811802	NIKE SHELBY 2	MEMPHIS
9742913	17203745		Ordinary	TENDER CONFIRMED	ACCEPTED	€ 20803812801	NIKE FRAYSER 1	FRAYSER
9742912	17203745		Ordinary	MODIFIED	ACCEPTED	€ 20803812801	NIKE FRAYSER 1	FRAYSER

Online Booking/Tendering

- The table below provides a legend for the indicators and user defined images found on the Tender Response screen such as: the shipment ID, shipment indicator, and tender status

		1 Details	2 Details	3 Details
Shipment	Shipment, No Tender	Ship Create	CIBT/xDock	Must Ship, Not Tendere
	Shipment Tendered	Ship Confirm	Outbound	Step Tender
	Shipment Accepted, Pickup Notification, Approved for Execution	Invoice Matched	Inbound	Spot Bid Open
	NA	Invoice Approved	Empty Return	
		Shipment Tendered		
		Shipment Departed		

Online Booking/Tendering

- To accept or decline a shipment, select the load by checking the corresponding box
- Select the **Actions** button to display the actions box



The screenshot shows a table with a header row and one data row. The 'Actions' dropdown menu is open and highlighted with a red box. The table columns are: ID, Shipment, Indicator, Tender Type, Tender Offer Status, and Tender Acceptance... The data row contains: 9788177, 17204490, a yellow triangle warning icon, Ordinary, OUTSTANDING, and NO RESPONSE.

<input checked="" type="checkbox"/>	ID	Shipment	Indicator	Tender Type	Tender Offer Status	Tender Acceptance...
<input checked="" type="checkbox"/>	9788177	17204490	⚠	Ordinary	OUTSTANDING	NO RESPONSE



The screenshot shows a 'Tender Response' dialog box with a title bar that says 'Tender Response' and 'Total Found: 1000'. The 'Actions' dropdown menu is open, showing 'Accept Tender' and 'Decline Tender' options. The 'Accept Tender' option is highlighted with a red box. The dialog box also contains a table with columns: Tender Type, Tender Offer Status, and Tender Acceptance... The data rows are: Ordinary, OUTSTANDING, NO RESPONSE and Ordinary, WITHDRAWN, NO RESPONSE.

Tender Type	Tender Offer Status	Tender Acceptance...
Ordinary	OUTSTANDING	NO RESPONSE
Ordinary	WITHDRAWN	NO RESPONSE

Online Booking/Tendering

- The Accept this Shipment page will display once the shipment is accepted
- Selecting the **Finished** button will display the Results page providing confirmation
- Close the results page and return to the Tender Response screen
- On the Tender Response screen, the Tender Acceptance Status should change to **Accepted**

Note: For other Status changes, see the Buy Shipment Event section

Accept This Shipment

▲ Reference Numbers

* Shipment Reference Qualifier

▲ Remarks

* Remark Qualifier ID

▲ Planner Equipment

Shipment Equipment	Equipment Index	Equipment Group	Equipment Type
RC3,425041		DRY_VAN	DRY_VAN

Pickup Date Time

* Pickup Date Time

2017-11-21 00:00:00

Finished

You successfully modified the following records:

9788227 ☆

View

Edit

Modify Another

Online Booking/Tendering

- Decline a shipment by selecting **Decline** under the actions tab
- Ensure the proper decline reason codes are selected by clicking the drop down button to the right of the Decline Reason Code field
 - A list will populate providing quick codes (See page 24)
- Upon completion select the **Finished** button to decline the shipment .

Note: A shipment cannot be declined when is in Accepted Status.

Contact Domestic.Logistics@Academy.com for assistance.

Tender Response Total Found: 1000

Actions ▾ [Icons]

Actions [?] X

- Accept Tender
- Decline Tender**

Tender Type	Tender Offer Status
Ordinary	OUTSTANDING
Ordinary	WITHDRAWN

Decline This Shipment

Decline Reason Code [Search] [Icons]

Remarks

* Remark Text

* Remark Qualifier ID [Dropdown]

Finished

Quick Codes Total Found: 9 [Finish]

ID	Quick Code ID
CPU	CPU
CPT	CPT
EQU	EQU
EQT	EQT
LHN	LHN
PRM	PRM
WGT	WGT
FVF	FVF
SERVPROV.EXDO	EXDO

Shipment Actions

- Carriers can search for tendering shipments by shipment number, other criteria, or by performing an open search using the Buy Shipment Finder screen
- Select **Shipment** on the home screen to access the screen
- The Buy Shipment Finder screen displays all tendered shipments to a carrier with details

The screenshot displays the EMINENT Rapid Command and Control Center interface. The top navigation bar includes the EMINENT logo, the text "Rapid Command and Control Center", a home icon, and a search bar with the placeholder text "What saved search would you like to run?". Below the navigation bar, there are four menu items: "Online Booking/Tendering", "Shipment" (highlighted with a red box), "Buy Shipment Events", and another partially visible item. The "Buy Shipment Finder" modal window is open, showing a search form with the following fields:

- Shipment ID:** Input field containing "17204490" and a "Begins With" dropdown menu.
- Shipment Reference Number:** Input field and a "Begins With" dropdown menu.
- Total Actual Cost:** Input field, a unit dropdown menu set to "USD", and an equals sign dropdown menu.
- Total Gross Weight:** Input field, a unit dropdown menu set to "LB", and an equals sign dropdown menu.
- Start Time:** Input field and a "Same As" dropdown menu.
- End Time:** Input field and a "Same As" dropdown menu.
- Status ID - #2:** Input field, a dropdown menu, and a "Same As" dropdown menu.

At the bottom of the modal window, there are four buttons: "Search" (highlighted with a red box), "Sort Order", "Actions", and "Saved Query: [input field]".

Buy Shipment Events

The Buy Shipment Event Finder screen allows the carrier to search for shipments by shipment number, other criteria or by performing an open search

Select the **Buy Shipment Events** button from the home page



The search provides a Buy Shipment Event screen which contains shipment information such as shipment ID, service provider ID, start time, start end, etc.

The screenshot shows the 'Buy Shipment Events Finder' search form. The form is titled 'Buy Shipment Events Finder' and has a 'Shipment' tab selected. The form contains several search criteria, each with a text input field and a 'Begins With' dropdown menu. The criteria are: Shipment ID (with the value '17204490'), Shipment Reference Number, Status ID - #2, Start Time, End Time, Source Location ID, Destination Location ID, Service Provider ID, Order Base ID, and Order Release ID. At the bottom of the form, there are buttons for 'Search', 'Sort Order', 'Actions', and 'Export', and a 'Saved Query:' field. The 'Search' button is highlighted with a red rectangular box.

A carrier can add or view an event by selecting the shipment on the left side of the screen and selected the Actions button.

To add shipment tracking events, select the Add Shipment Tracking Event link.

Buy Shipment Events Total Found: 1

Actions ▾ ⌘ ↺ 🖨 ☰

<input checked="" type="checkbox"/>	★ ID	User	BOL Number	Start Time	End Time	Enroute Status	Tender Status
<input checked="" type="checkbox"/>	☆ RC3.17204490		012693	2017-11-21 00:00 ...	2017-11-21 12:23 ...	ENROUTE_NOT STARTED	SECURE RESOURCES_ACCEPTED

Buy Shipment Events Total Found: 1

Actions ▾ ⌘ ↺ 🖨 ☰

Actions ⓘ

- Events
 - Add Shipment Event**
 - View Shipment Tracking Events

<input checked="" type="checkbox"/>	Start Time	End Time	Enroute Status	Tender Status
<input checked="" type="checkbox"/>	2017-11-15 14:08 ...	2017-11-15 19:31 ...	ENROUTE_NOT STARTED	SECURE RESOURCES_AC

Buy Shipment Events

- There are four required fields to complete: Responsible Party, Status, Event Location and Event Date/Time
- Click the **Finished** button to save the addition
- A Carrier is required to provide the following Status Events on a Shipment
 - Accepted/Declined
 - Ship Confirmed
 - Arrived
 - Delivered

* Status

- Arrived
- Cargo-Related Problem
- Delayed
- Delivered
- Delivery Appointment Time
- Delivery Problem
- Departed
- En Route to Location Actual Update
- Entered Customs
- Estimated Arrival
- Estimated Delivery
- Estimated Departure
- Fatal Shipment Error
- Filing Response
- Miscellaneous
- Picked Up
- Pickup Appointment Time
- Ready For Delivery
- Ship Confirmed

Tracking Event

1 of 1 **New** **Finished**

Identification Detail Order Equipment Special Service Driver Document Involved Parties

Event Reason

Quick Code

* Responsible Party **Carrier**

* Status **Ship Confirmed** Reason

Ship Confirmed

Event Info

* Event Date/Time **2022-01-03 11:27:00** Event End Date/Time Event Time Zone

Event Location

Shipment ID **21331436** Shipment Group ID Ship

Stops **1. GREAT** **REDLANDS, CA, USA**

Buy Shipment Events

Tracking Event 1 of 1 New Finished

Identification Detail Order Equipment Special Service Driver Document Involved Parties Processing Result

Event Reason

Quick Code

* Responsible Party Carrier

* Status Arrived

Reason

- Actual Pickup
- Arrived at Delivery Location
- Arrived at Delivery Location Loading Dock
- Arrived at Pick-up Location
- Arrived at Pick-up Location Loading Dock

Event Info

* Event Date/Time 2021-12-01 11:22:00

Event End Date/Time

Event Time Zone

Domain Name SERVPROV

Event Location

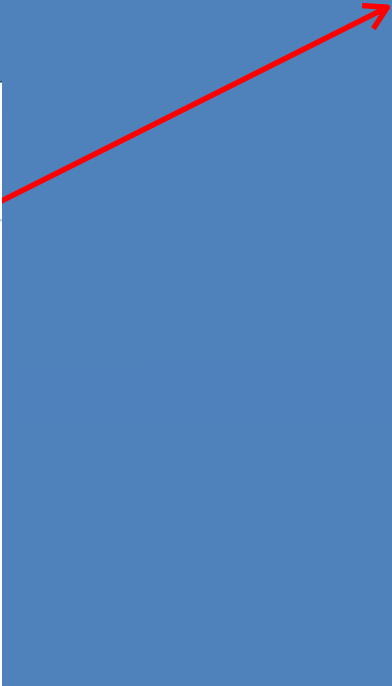
Shipment ID

Shipment Group ID

Shipment Group Type ID

Stops 1. GREAT REDLANDS, CA, USA

Insert New Stop



- Arrived
- Cargo-Related Problem
- Delayed
- Delivered
- Delivery Appointment Time
- Delivery Problem
- Departed
- En Route to Location Actual Update
- Entered Customs
- Estimated Arrival
- Estimated Delivery
- Estimated Departure
- Fatal Shipment Error
- Filing Response
- Miscellaneous
- Picked Up
- Pickup Appointment Time
- Ready For Delivery
- Ship Confirmed

Tracking Event 1 of 1 New Finished

Identification Detail Order Equipment Special Service Driver Document Involved Parties Processing Result

Event Reason

Quick Code

* Responsible Party Carrier

* Status Delivered

Reason

- Completed Unloading at Delivery Location
- Delivered to Connecting Line

Event Info

* Event Date/Time 2022-01-05 11:31:00

Event End Date/Time

Event Time Zone

Event Location

Shipment ID

Shipment Group ID

Stops 2. KATY DC, KATY, TX, USA

Insert New Stop

Then add the Tracking Event Type as Shipment from the drop down, then go to Shipment Reference Number Qualifier ID add GLOG from the drop down then type in your Shipment ID in the reference number field with the RC3 in front (RC3.123456) then click save and finished.

Tracking Event 1 of 1 **New** **Finished**

Identification Detail Order Equipment Special Service Driver Document Involved Parties Processing Result

Quick Code

* Responsible Party Carrier

* Status Arrived

Actual Pickup
Arrived at Delivery Location
Arrived at Delivery Location Loading Dock
Arrived at Pick-up Location
Arrived at Pick-up Location Loading Dock

Event Info

* Event Date/Time 03/28/2023 09:23:00

Event End Date/Time

Event Time Zone

Domain Name RC3

Tracking Event Type Shipment

Event Location

Shipment ID 23071072

Shipment Group ID

Shipment Group Type ID

Stops
1. CHABY INTERNATIONAL CORP., PHILADELPHIA, PA, USA

Location ID

Location Reference Number Qualifier

City

Location Name

Latitude

Longitude

Location Reference Number

Province Code

Country Code

SPLC

ERPC

Shipment Reference Numbers




* Reference Number Qualifier ID GLOG

Reference Number RC3.23071072

Confirming a Shipment

- The Shipment Tracking Event will display to show all events on the load.

Buy Shipment Events Total Found: 1

Actions   

Actions ?

- Events
 - Add Shipment Event
 - View Shipment Tracking Events

Start Time	End Time	Enroute Status
2017-11-21 00:00 ...	2017-11-21 12:23 ...	ENROUTE_NOT STARTED

Shipment Tracking Events

Reference Numbers

Shipment Qualifier	Shipment Reference Number
BILL OF LADING NUMBER	RBTW-...
GL_UNIT	00001
ACCOUNT	...
OPER_UNIT	8000
PALLET TYPE	FLOOR LOAD
PO	...
DECLARED_VALUE	NA
G-LOG IDENTIFIER	...
PALLET_COUNT	11

Shipment Tracking Event History

Event Description	Event Location	Event Date/Time	Reason Description	Reporting User	Contact Name	Contact Function Code	Tempera
Completed Unloading at Delivery Location	2. COOKEVILLE DC, COOKEVILLE, TN, USA	12/24/2020 11:12 America/Chicago	Normal Status	RC3.EDI			
Actual Pickup	1. ...	12/23/2020 12:00 America/Chicago	Normal Status	RC3.EDI			
Ship Confirmed	1. ...	12/23/2020 08:00 America/Chicago	Normal Status	RC3.EDI			

Order Base

Order Base ID	Shipment Ship Unit ID	Shipment Ship Unit Line ID
...	...	1

Source Geography

Destination Geography

Equipment Initial/Number

COOKEVILLE DC, COOKEVILLE, TN, USA

Pickup Date/Time

Delivery Date/Time

12/23/2020 12:00 America/Chicago

12/21/2020 18:22 America/Chicago

Forgot Password

- Select [Can't access your account](#) from the home menu
- Type in your [User Name](#) - Next
- Answer the challenge questions- Next
- Select a New Password
- Contact Logistics if you can't reset your password at domestic.logistics@academy.com. **A temporary password will be sent from oracle cloud to the contact e-mail address on the account.**

Password Rules:

- 7 characters long min.
- Expiration: 180 days
- History: last 5 passwords
- Max attempts before lockout: 3

SIGN IN TO ORACLE CLOUD

Traditional Cloud Account

Welcome usacademyld70536 [change domain](#) 

[Can't access your account?](#)

Sign In

Forgot Password?

Use this link to reset your password and to unlock accounts.

Questions?

Contact Domestic.Logistics@Academy.com for any questions.